



CITY OF MADISON POLICE DEPARTMENT STANDARD OPERATING PROCEDURE



Video Evidence Retrieval

Eff. Date 08/03/2026

Purpose

The Madison Police Department (MPD) realizes the increased role that video evidence plays in all types of investigations. This standard operating procedure (SOP) addresses the collection and disposition of video evidence from **external sources** in order to standardize the procedure department-wide. This SOP does not pertain to video evidence obtained from city owned and operated cameras, district interview rooms, body worn cameras, unmanned aircraft system (UAS) cameras, and squad cameras. These video files are maintained by the city and can be preserved, saved, and copied by filling out a lab request.

Procedure

The following procedure addresses two major components of external video source collection and disposition:

1. Filling out the Video Retrieval Report Form
2. Property tagging of video surveillance evidence and uploading into the Digital Evidence Management System (DEMS)

Filling out the Video Retrieval Report Form

The purpose of the Video Retrieval Report Form is to ensure that a chain of custody for video evidence is sufficiently documented for prosecution purposes. This form is available on SharePoint – Forms & Resources – Forms - Patrol. For the purposes of this SOP, the term “officer” applies to any commissioned MPD employee.

This form shall be utilized whenever an officer takes custody of video evidence or whenever video evidence is made available while conducting an investigation. The officer shall make a reasonable attempt to fill out the form in its entirety; however, it is understood that sometimes this will not be possible.

If an officer views surveillance video in the course of conducting an ongoing investigation, the officer shall document the viewing of that video and the contents observed in the narrative section of an official police report.

In situations where an officer is dispatched to retrieve video evidence from the originating source after the incident has occurred, the Video Retrieval Report Form will act as an officer's report and shall be placed in the attachment tray to be scanned into the MPD Law Enforcement Records Management System (LERMS). No supplemental report will be needed in these situations.

Property tagging of video surveillance

When conducting any type of investigation where video evidence collection is warranted:

All collected video evidence for any type of investigation must be assigned a property tag number and uploaded into DEMS by the collecting officer. See the Digital Evidence Management System SOP for how to upload and access digital evidence.

The purpose for this action is to maintain a chain of custody for these items because they are potentially evidence documenting either municipal ordinance violations or criminal acts. **If a primary officer requests video surveillance for an investigation, the primary officer should attempt to make arrangements to retrieve the video.** If that is not possible, then an additional responding officer will collect the video evidence, upload into DEMS, and fill out the Video Retrieval Report Form. With digital evidence maintained, managed, and accessed directly in DEMS, working copies are no longer needed. Access to digital evidence shall be through DEMS only.

Original SOP: 05/19/2016

(Reviewed Only: 01/09/2017, 12/26/2017, 01/30/2019, 01/31/2020, 01/11/2021, 01/31/2023, 02/09/2025, 01/31/2026)

(Revised: 12/28/2021, 01/03/2024, 08/03/2026)