



**CITY OF MADISON POLICE DEPARTMENT
STANDARD OPERATING PROCEDURE**



Replacement of Lost, Stolen, or Damaged Equipment

Eff. Date 12/01/2023

Purpose

To outline the procedure to obtain replacement of lost, stolen, or damaged equipment.

Procedure

1. If an item of department-issued property is lost, stolen, or damaged while on duty, the responsible employee will forward an email to their commander/manager detailing the circumstances of the loss and requesting replacement. This email must be sent within one month of the loss, theft, or damage incident.
2. When City-owned property is lost, stolen, or damaged through employee negligence, information detailing the loss, theft, or damage will be forwarded to Professional Standards & Internal Affairs (PS&IA) by the employee's commander/manager for review when appropriate. (Refer to the City-Owned Property – Use and Care Standard Operating Procedure)
3. Instances of items damaged, lost or stolen by reason(s) other than negligence will be examined by a supervisor and a decision will be made as to the most appropriate method--repair or replacement--for restoring the item to service.
4. If a replacement item is to be purchased by the department, the commander/manager will send an email message to the PD Purchasing email group explaining the reason for the replacement, providing the case number related to the incident, and including the name of the employee for whom the replacement item will be purchased. The commander/manager will also provide the details needed for ordering, such as item number, sizes, and any other pertinent information needed so that an order can be placed. In this instance, the replacement item will not be charged to the employee's uniform account.
5. If approved for replacement, personal watches will be repaired or replaced to a maximum of \$75.
6. The Madison Police Department (MPD) recommends the wearing of safety glasses, but other prescription glasses will be repaired or replaced, at a reasonable cost for frames and lenses, if lost or damaged while taking police action. The current approved maximum replacement cost is \$215. Employees desiring special frames or lenses (e.g., designer frames, U/V or scratch resistant lenses, etc.) will be responsible for those costs. This provision will also apply to prescription sunglasses and non-prescription reading glasses.
7. Contact lenses will be replaced if lost or damaged as a result of taking a police action.
8. Approved sunglasses purchased with uniform account funds will be replaced by the department if they were lost, stolen, or damaged during a police action and with commander review and approval.
9. Damaged or lost jewelry, such as beads, earrings, rings, bracelets, etc. will be the responsibility of the employee and no repair or replacement will be made by the MPD.
10. Work-related equipment not issued by the MPD will remain the responsibility of the employee and no repair or replacement will be made by the MPD, except as specifically provided for in labor contracts.
11. All worn out or lost uniform and equipment items shall be paid for out of the employee's uniform and equipment account as shall those lost due to negligence.

Please be aware that Madison Professional Police Officer Association (MPPOA) and Association of Madison Police Supervisors (AMPS) labor contracts and civilian employee handbooks also contain language related to uniform purchase and replacement. Since these contracts may change, it is important to note that any labor agreements supersede any uniform procedures currently in place.

Original SOP: 04/01/2015

(Revised: 02/12/2016, 11/15/2016, 11/20/2017, 11/29/2021, 12/01/2023)

(Reviewed Only: 01/31/2020, 01/31/2026)