

Utilities

Emergency Assistance Grant (EA Grant)

Eligibility:

- Parents with at least one child under 18
- Must not have received Emergency Assistance in the last 12 months
- Must meet income requirements in Dane County

Availability: Year round

Details:

- For households at risk of eviction or utility shut off due to inability to pay

Address: 1819 Aberg Ave Ste. B, Madison

Phone: (608) 242-7458

https://access.wi.gov/s/?language=en_US

Heat for Heroes, See page 31

Home Energy Plus

Eligibility: Open to all; income guidelines apply

Availability: Year round

Details—Offers assistance with:

- Energy costs
- Emergency fuel
- Energy conservation counseling
- Co-payment plans
- Emergency furnace repair or replacement

Address: 1225 South Park Street, Madison

Phone: (800) 506-5596

<https://energybenefit.wi.gov/OnlineApps/OnlineApp/Default>

MadCAP

Eligibility: City of Madison Municipal Services customers with a household income at or below 50% of the area median income

Availability: Year round

Provides up to a \$30 monthly credit on utility bills.

www.cityofmadison.com/water/billing-rates/madcap

Utility Bill Payment Plan

Eligibility: Dane County residents facing hardship and unable to pay utility bills

Availability: Year round

Details:

- Call MGE to set up a payment arrangement

Address: 133 South Blair Street, Madison

Phone: (608) 252-7144

www.mge.com/my-account/payment-billing/payment-arrangements

Wisconsin Home Energy Assistance Program (WHEAP)

WHEAP

Eligibility: Open to all; income guidelines apply

Availability: Year round

Details:

- One time payment during heating season
- Pays a portion of energy costs

Phone: (866) 432-8947

https://energyandhousing.wi.gov/Documents/WHEAP/HePlusAssistanceBrochure_English.pdf

Before you head out: Sometimes, hours of services and supplies change. Before you head to a destination in this guide, Call 211 or use their app to verify the information.

