

Transportation

Dane County Transportation Call Center

Eligibility: Dane County residents age 60+

Availability: Limited to only a few trips per year

Details:

- Door-to-door rides for any purpose
- Co-pay required, based on ability to pay

Address: 1202 Northport Dr, Madison

Phone: (608) 242-6489

www.danecountyhumanservices.org/Disability-and-Aging/Transportation

Dane County Veterans Service Office

Eligibility: Qualified veterans in Dane County

Availability: Year round

Details:

- Free monthly bus pass for veterans connected to VA services or receiving a VA pension

Address: 1709 Aberg Ave, Ste 2, Madison

Phone: (608) 266-4158

<https://danevets.com/>

Emergency Ride Home Program

Eligibility:

- Must commute to work or school using transit, walking, biking, or carpooling
- Must register through RoundTrip

Availability: Year round

Details:

- Up to 6 free \$75 Union Cab vouchers per year
- For emergencies including:
 - Illness
 - Carpool breakdown

Overtime at work

Personal crisis or unexpected event

www.cityofmadison.com/mpo/commuting-travel/emergency-ride-home-program

Group Access Service

Eligibility: Dane County residents 60+ and people with disabilities

Availability: Year round

Details:

- Group rides to scheduled destinations
- Schedule through local Senior Coalition
- Costs per ride (each way):
 - \$0.50 to nutrition sites
 - \$1.00 for grocery trips
 - \$1.50 for large shopping trips

Address: 1202 Northport Dr, Madison

<https://danecountyhumanservices.org/Disability-and-Aging/Transportation/Adults-Over-60-and-Adults-with-a-Disability>

Half-Price Fare

Eligibility: Low-income adults, seniors (65+), and people with disabilities (living in Madison)

Availability: Year round

Details:

- 31-day reduced fare passes
- Apply for eligibility cards on the 1st or 15th of each month at:
 - Madison Metro Office
 - Dane County Job Center
 - City County Building, Room 107

Address: 1245 E. Washington Ave, Ste 201, Madison

Phone: (608) 266-4904

www.cityofmadison.com/metro/fares/half-price-fare

Metro Paratransit

Eligibility: Must be considered a person with a disability under ADA and live within Madison Metro service area

Availability: Year round

Details:

- Door-to-door transportation
- Must schedule ride by 4:30 pm the day before
- Cost: \$3.25 per trip

Address: 1245 E Washington Ave, Ste 201, Madison

Phone: (608) 266-4466

www.cityofmadison.com/metro/paratransit

Quality Transit LLC

Eligibility: Dane County residents with a disability

Availability: Year round

Details:

- Rides to medical appointments, errands, or social activities
- Paid privately or through Veyo or Care Wisconsin

Address: 2801 International Lane, Madison

Phone: (608) 335-0332

www.qualitytransitllc.com/

Rideline Service

Eligibility: Rural Dane County residents

Availability: Limited to a few trips per year

Services Provided:

- Scheduled rides for low-income rural residents to:
Work, job interviews, volunteering, education/training

Address: 1202 Northport Dr., Madison

Phone: (608) 242-6489

RoundTrip

Eligibility: Free for all Dane County residents

Availability: Year round

Services include connecting people with carpooling, transit, biking, walking, or vanpooling options

<https://roundtripgreatermadison.org/#/>

RSVP Dane County

Eligibility: Free for veterans and their immediate family

Availability: Year round

Details:

- Rides to medical appointments, job interviews, food pantries, and more
- For those without other transportation options

Address: 6501 Watts Rd. Ste 250, Madison

Phone: (608) 238-7901

www.rsvpdane.org/programs/vets-helping-vets/

Supplemental Medical Transportation Assistance

Eligibility: Residents with frequent or ongoing medical treatment and qualify for Medical Assistance (Medicaid)

Availability: Year round

Details:

- Helps cover transportation costs not covered by Medicaid

Address: 1202 Northport Dr, Madison

Phone: (608) 242-6489

www.danecountyhumanservices.org/Disability-and-Aging/Transportation/Community-Access-Transportation

YW Transit

Eligibility:

- Free or subsidized if income is at or below 200% of the federal poverty level
- If over income limit:
\$8 per ride within Madison; \$12 per ride in surrounding Dane County

Availability: Year round

Details:

- Helps low-income riders get to work or work-related appointments
- Rides must be pre-scheduled through the Ride Line

Address: 2040 South Park St. Madison

Phone: (608) 395-2194

www.ywcamadison.org/ywtransit

Before you head out:

Sometimes, hours of service and supplies change. Before you head to a destination in this guide, Call 211 or use their app to verify the information.

